

# Thornton Lodge Surgery

## Newsletter - January 2021

### Important Note

Please **do not come** into the surgery, unless you already have an appointment. This is due to the Coronavirus pandemic and is to protect you and our staff. Please use online services where possible. If you are unable to do this, please call the surgery but note that our phone lines are busy and you may have to hold. Please be patient and we will get to your call.

### Covid Vaccines

Patients who are eligible have been invited or will be invited very soon. We understand the urgency that you may be feeling but the surgery will be in touch when it is your turn. Please note, we do not keep any covid vaccinations at the surgery.

### Flu Vaccines

We still have flu jabs available. If you are eligible for a flu jab and have not had one, please book an appointment with the Practice Nurse. If you are unsure about eligibility, please visit: [www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine](http://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine)

### Cervical Screening (smear test)

We are still offering smear tests at the surgery. If you are due, you will have been notified by letter, text or a phone call. Please book an appointment with the Practice Nurse.

### Pharmacists

We currently have 3 in-house pharmacists working with us. If you would like a medication review or have any questions about your medications, please ask to speak to one of our pharmacist.

### Physiotherapy

Would you benefit from physiotherapy? We have a team of physiotherapists working with the surgery and we can book you in directly. The first appointment will be virtual, either telephone or video, depending on your needs.

### GP Patient Survey

If you receive a GP Patient Survey, please complete and return. This is completely anonymous and we appreciate any and all feedback.

### Important Note

Please can we remind patients that the Accident and Emergency (A&E) department at hospital is for serious and life-threatening problems only. We have seen an increase of patients attending for non-urgent problems.



If you are unsure, please use the 111 service by calling 111 or going online at [111.nhs.uk](http://111.nhs.uk)

### Online Services

You can use the following to get in touch online:  
*Econsult      SystmOnline      NHS App*

For general queries, please contact us on Facebook or Twitter.

### Blood Tests

We are not currently offering routine blood tests at the surgery. If you have been asked to have a blood test, we can arrange an appointment for you at one of our allocated sites. The hospital walk-in system is no longer in place. Please call the surgery to request an appointment.

### Mental Health Service (IAPT)

The last year has been tough. If you are struggling with your mental health and would like someone to talk to, please contact the IAPT service. You can self-refer by calling 01484 343700 or by visiting [www.kirkleesiapt.co.uk](http://www.kirkleesiapt.co.uk)

### Breast Screening

The Pennine Breast Screening Service is expected in Huddersfield very soon. You will receive a letter if you are eligible. Please do book an appointment if you have been invited.

### Contact Details

Please let us know if you change any of your contact details. This is often the quickest way we can get in touch with you and share information.

The above information is correct as of 19 January 2021